

AJA OG-FiDO Family – Release Notes v3.2.1

Release software v3.2.1 for all OG-FiDO cards

Introduction

OG-FiDO family openGear v3.2.1 is a maintenance release for all OG-FiDO family cards. It is highly recommended that you update to this version of software.

Features, Updates and Improvements in v3.2.1

Version v3.2.1

- Unified firmware release for all OG-FiDO family cards, replacing individual firmware updates by card. See previous release notes by OG-FiDO card support page for earlier firmware release details.

DashBoard Initial Setup, Control and Updating Firmware

Note: DashBoard software (free) is needed to update FW, configure and monitor AJA openGear DashBoard supported cards.

1. Check the AJA website for new software for your OG-4K2HD. If new software is found, download it and uncompress the file archive (zip). <https://www.aja.com/family/opengear#support>
2. Click the Upload button in the lower panel of the DashBoard Control System to open the Upload Software Wizard.
3. From the Upload Software Wizard window, select Browse.
4. Navigate to the location of the downloaded .bin file containing the software update. Select the .bin file, then select Open. The Upload Software Wizard window displays characteristics of the selected file for uploading.
5. Click Finish.
6. When the progress bar indicates that the uploading is finished and status indicates "Complete," click OK.

7. To verify the version of software or firmware currently installed on your card, select the Card tab from the center panel of DashBoard.

NOTE: Before the upload begins, DashBoard will erase the firmware on the card, taking approximately 20 seconds.

Technical Support

AJA Technical Support is free and available to help you answer questions or resolve issues with any of your AJA products.

To contact AJA Technical Support:

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