

AJA Ki Pro Ultra 12G Release Notes – v2.6

Firmware for Ki Pro Ultra 12G

Introduction

Ki Pro Ultra 12G v2.6 firmware is a maintenance release. It is highly recommended that you update firmware to avoid any potential issues.

Be sure to consult the Installation and Operation Guide (user manual) for detailed information about features and configuration guidelines. The most current documentation can always be found on [Ki Pro Ultra 12G Support Page](#).

Fixes, Changes and Improvements in v2.6

- The HDR designation of a clip, as set by menu items 1.69 and 1.70, was not being saved as part of a recording. This issue has been resolved.
- Some units, when set to multi-channel mode, could exhibit noise in the audio output of one or more channels. This issue has been resolved.

Firmware Update Consideration

- AJA recommends you do not use Chrome in Windows for this system update. Issue is resolved in future firmware updates.
- AJA recommends a Factory Reset under the CONFIG menu prior to updating firmware.
- After a firmware update, the web browser (Safari, Firefox, etc.) may lose its connection. A refresh of the web browser will reconnect the web UI.
- Do not attempt firmware updates while recording is in progress. Be sure the device is in the stopped state before performing a firmware update.

Technical Support

AJA Technical Support is free and available to help you answer questions or resolve issues with any of your AJA products.

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