

AJA Ki Pro Ultra 12G Release Notes – v2.0

Release Notes v2.0

Introduction

This firmware update is a feature release for the Ki Pro Ultra 12G.

Be sure to consult the Installation and Operation Guide (user manual) for detailed information about features and configuration guidelines. The most current documentation can always be found in the Support section of www.aja.com.

New Features in v2.0

- Added Input Frame Synchronizer in multi-channel mode for genlock-free input operation.
- Added 8K VPID support for multi-unit playback applications.

Fixes, Changes and Improvements in v2.0

- Fixed preset issue not storing some settings.
- Fixed issue with 4K/UHD HDMI RGB 50/59/60 inputs.
- Improved monitor output performance during loss of video events.
- Updated default setting for Loss of Video to 'CONT Rec'.
- Various system performance and stability improvements.

Firmware Update Consideration

- AJA recommends you do not use Chrome in Windows for this system update. Issue is resolved in future firmware updates.
- AJA recommends a Factory Reset under the CONFIG menu prior to updating firmware.
- After a firmware update, the web browser (Safari, Firefox, etc.) may lose its connection. A refresh of the web browser will reconnect the web UI.
- Do not attempt firmware updates while recording is in progress. Be sure the device is in the stopped state before performing a firmware update.

Technical Support

AJA Technical Support is free and available to help you answer questions or resolve issues with any of your AJA products.

To contact AJA Technical Support:

Email: support@aja.com

Phone: +1-530-271-3190

Fax: +1-530-274-9442

Web: <https://www.aja.com/support/contact>

Shipping: 180 Litton Dr. Grass Valley, CA 95945 USA