

AJA Ki Pro GO Release Notes - v4.0.3

Firmware for Ki Pro GO

Introduction

Ki Pro GO v4.0.3 firmware is a maintenance release. It is highly recommended that you update firmware to avoid any potential issues.

Be sure to consult the Installation and Operation Guide (user manual) for detailed information about features and configuration guidelines. The most current documentation can always be found in the [Ki Pro GO Support page](#).

Features, Updates and Improvements in v4.0.3

- Exports from Avid Media Composer, depending on the method used to export them, could fail to play in the prior version of Ki Pro GO firmware (v4.0.2). This issue has been corrected in v4.0.3.

NOTE - This feature is not available in firmware versions earlier than v4.0.2

Firmware Installation Considerations

- AJA recommends a Factory Reset under the CONFIG menu prior to updating firmware.
- After a firmware update, the web browser (Safari, Firefox, etc.) may lose its connection. A refresh of the web browser will reconnect the web UI.
- Do not attempt firmware updates while recording is in progress. Be sure the device is in the stopped state before performing a firmware update.

Technical Support

AJA Technical Support is free and available to help you answer questions or resolve issues with any of your AJA products.

To contact AJA Technical Support:

Email: support@aja.com

Phone: +1-530-271-3190

Fax: +1-530-274-9442

Web: www.aja.com/support/contact

Shipping: 180 Litton Dr. Grass Valley, CA 95945 USA